Effective Science Communication in a Complex Environment

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Global and regional challenges

- Natural disasters
- Climate disruption
- Infectious diseases
- Food, water security
- Energy security
- Biodiversity loss



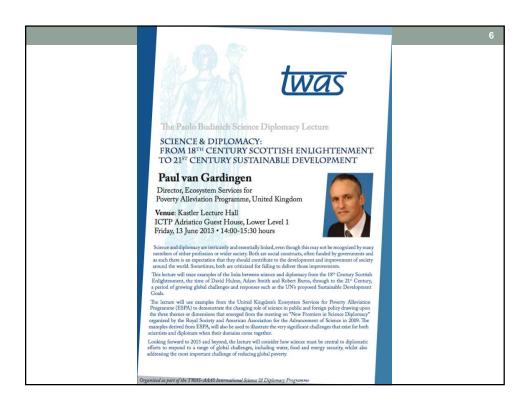
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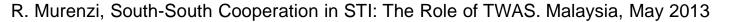


Communicating challenge and risk

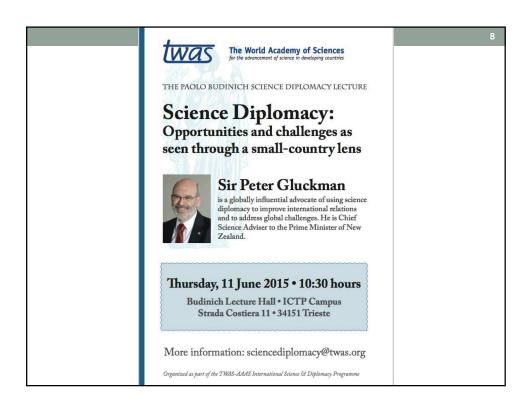
Science communication is crucial to addressing these challenges.



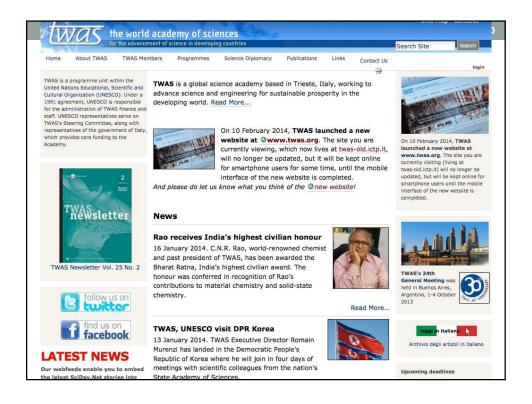






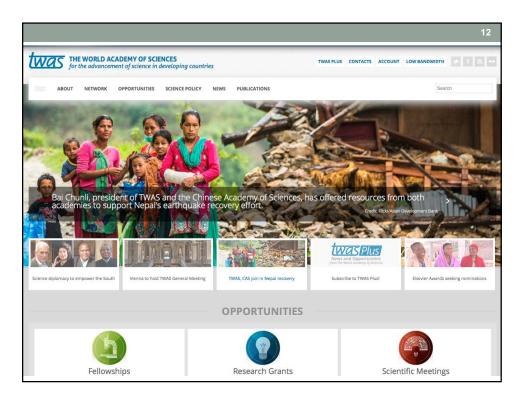






R. Murenzi, South-South Cooperation in STI: The Role of TWAS. Malaysia, May 2013





Communication: basic assumptions

1. People start forming responses from the first word, or at first glance.

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Communication: basic assumptions

- People start forming responses from the first word, or at first glance.
- 2. People consume information superficially, or randomly.

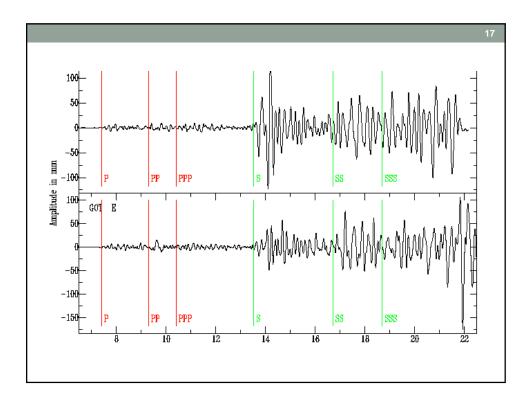
Communication: basic assumptions

- People start forming responses from the first word, or at first glance.
- 2. People consume information superficially, or randomly.
- 3. People are overwhelmed by information.

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Communication: the challenge

How do you connect?



Communication: the message

What is the challenge?

Communication: the message

What is the challenge?

What is the solution?

Communication: the message

What is the challenge? What is the solution?

What do you want to achieve?

Communication: the message

What do you want to achieve?

- → inform
- → explain
- → persuade

→ motivate

Communication: the message



Who is your audience?

Communication: the message

Who is your audience?

- the public?
- students?
- people living on an active fault?
- other scientists?
- policymakers?
- other nations?



Who is your audience?

I might be making a BIG mistake!

Who is your audience?

What is the culture of the audience?

What is their existing knowledge?

What is their bias?

Will they be inclined to embrace your message?

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Who is your audience?

Or will they resist it?

Who is your audience?

Who is speaking to the audience?

A complex environment

$$\begin{split} B_i \ A_i &= E_i \ A_i + \rho_i \ \sum_j B_j \ A_j \ F_{ji} \quad \nabla \ x \ \vec{E} = -\frac{\partial \vec{B}}{\partial t} \quad \vec{F} = m \ \vec{a} + \frac{dm}{dt} \ \vec{v} \\ dU &= \left(\frac{\partial U}{\partial S} \right)_V dS \ + \left(\frac{\partial U}{\partial V} \right)_S dV \qquad \nabla \cdot \vec{D} = \rho \qquad Z = \sum_j g_j \ e^{-E_j/kT} \\ F_j &= \sum_{k=0}^{N-1} f_k e^{2\pi i j k / N} \ \nabla^2 \ u \ = \ \frac{\partial u}{\partial t} \qquad \nabla \ x \ \vec{H} = \ \frac{\partial \vec{D}}{\partial t} + \vec{J} \\ p_{n+1} &= r \ p_n \ (1 - p_n) \qquad \nabla \cdot \vec{B} = 0 \qquad P(t) = \frac{\sum_i W_i \ B_i(t) \ P_i}{\sum_i W_i \ B_i(t)} \\ - \frac{h^2}{8\pi^2 m} \ \nabla^2 \ \Psi(r,t) + V \ \Psi(r,t) = -\frac{h}{2\pi i} \frac{\partial \Psi(r,t)}{\partial t} \qquad -\nabla^2 \ u + \lambda \ u = f \\ \frac{\partial \vec{u}}{\partial t} + \left(\vec{u} \cdot \nabla \right) \vec{u} \ &= -\frac{1}{\rho} \ \nabla p + \gamma \ \nabla^2 \vec{u} + \frac{1}{\rho} \ \vec{F} \qquad \frac{\partial^2 u}{\partial x^2} + \frac{\partial^2 u}{\partial y^2} + \frac{\partial^2 u}{\partial z^2} = f \end{split}$$

Communication: Basic values

Communication = Diplomacy

Communication: Basic values

Clarity is the highest value

Communication: Basic values

Simplicity in service of clarity

Communication: Basic values

"Be prepared!"

Communication: Basic values

Timing is essential

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Communication: Basic values

Be sensitive to cultural differences

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Communication: Basic values

Language:

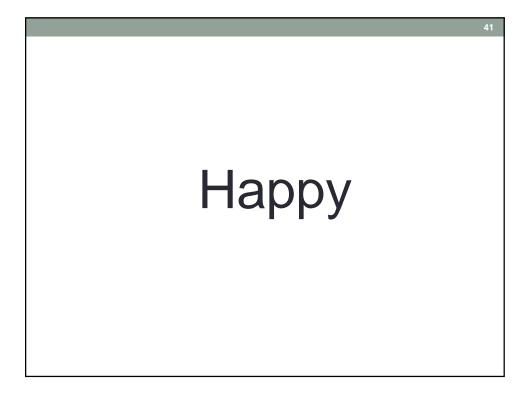
- In California, 16 primary languages;
 43% don't speak English at home
- In Switzerland, 4 official languages
- In the Democratic Republic of the Congo, 200+ languages

Communication: Basic values

Honesty and clarity
build trust

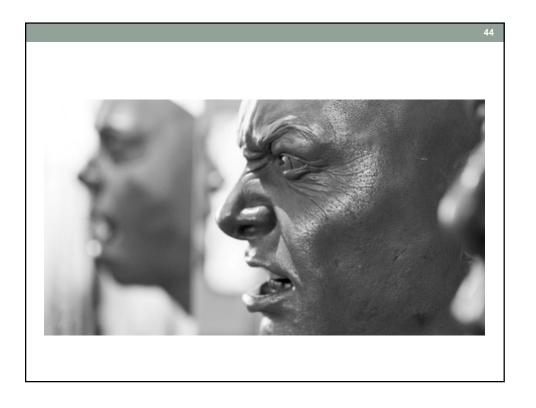
Communication: Basic values

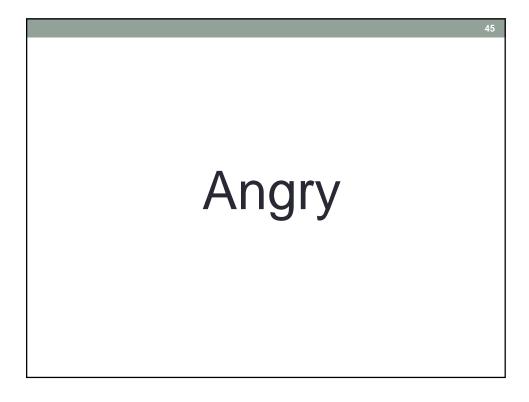
Emotion can be a powerful factor in communication

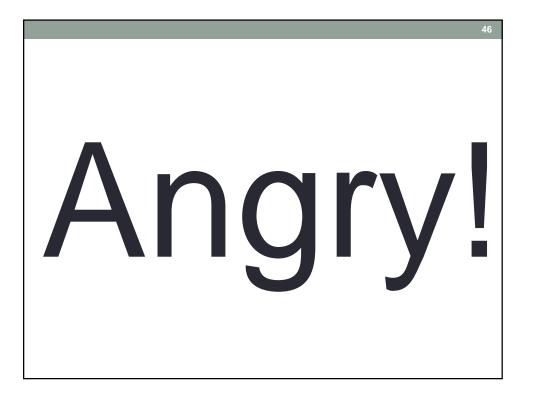


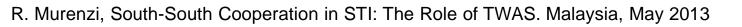




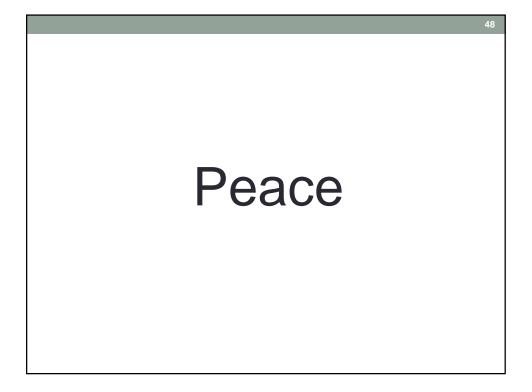




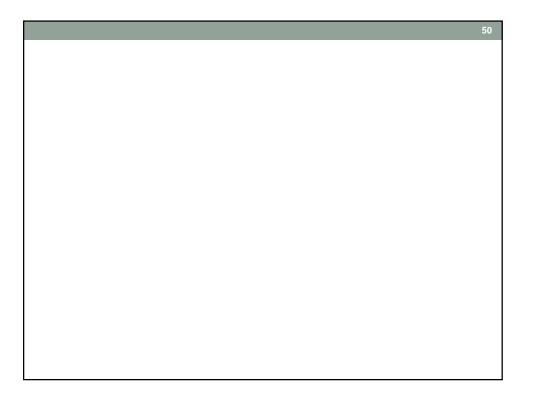












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Tools of the trade: Words

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Tools of the trade: Words



John Holdren: Climate change is like having a fever Tools of the trade: radio

"Radio remains the world's most democratic, versatile and socially transformative medium"

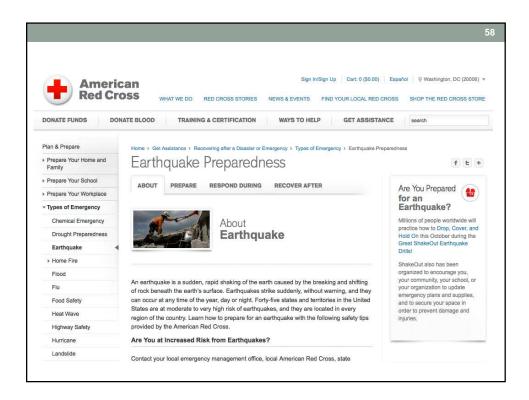
- SciDev.net

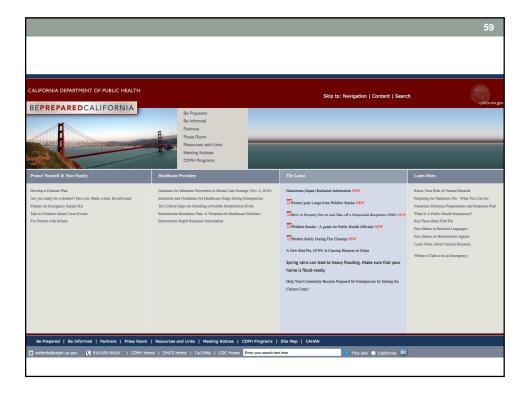


Tools of the trade: the Internet

Many strengths,
many concerns







Communication: Basic values

Professional communication specialists can provide valuable support to policymakers, diplomats, scientists and educators.

